

Access to health services for people with learning disabilities – task group recommendations follow up

Recommendation	Original Response	Update	Officer Responsible
<p>1. That NHS Brent implements a project – similar to the Treat me Right project developed by Support for Living in Ealing Hospital.</p>	<p>Treat Me Right Project - Funding has been identified to develop a local service which will work within local hospital settings to provide training to hospital staff on the needs of people with learning disabilities and to introduce an accessible Hospital Passport Booklet for all people with a learning disability accessing acute care, identifying their needs and wishes so that services that can better understand and meet the patient's needs.</p> <p>Interest in proving this service has been shown by Support for Living who run this project in neighbouring Ealing. Local providers have also shown interest in delivering the service. The Partnership Board have agreed that interested parties will be invited to submit expressions of interest which will be evaluated by the Sub group of the Partnership Board. It is hoped that the new service will be in place by November.</p>	<p>Expressions of interest have been received from local providers to run this service.</p> <p>Members of the Health Sub Group of the Learning Disability Partnership Board evaluated the proposals and Brent Mencap has been awarded the contract. The new service will deliver on the following priorities.</p> <ul style="list-style-type: none"> • The roll out of accessible patient passports and increased health action planning • Production of accessible information • Training for G.Ps and staff in the acute sector • Framework for service user and carer feedback on health services <p>The new service has started and training for GP's and other health professionals has been delivered by Brent Mencap, supporting people with learning disabilities as trainers.</p>	<p>Deputy Director, Partnership Commissioning NHS Brent and Brent Council</p>
<p>2. That there are specific actions to address the</p>		<p>The actions in the Obesity Strategy will cover all groups with people with Learning</p>	<p>Head of Health Improvement</p>

<p>needs of people with learning disabilities in the Brent Obesity Strategy and other health promotion strategies.</p>		<p>Disabilities. The PCT will work with key stakeholders for people in LD to ensure opportunities for people with LD are maximised.</p>	<p>NHS Brent</p>
<p>3. That the Health Select Committee monitor the implementation of the NHS Brent learning disability self assessment framework and improvement of statutory functions such as dentists.</p>	<p>Carer and Service User Involvement - NHS London had identified that one of the main areas of progress within NHS Brent's recent Self Assessment Performance Framework was how well service users and carers were supported to input into the general planning and development of new health services.</p> <p>There is now a health action sub group of the Learning Disability Partnership Board with user and carer representation which will drive forwards and monitor the delivery of the Health Action Plan which has been agreed with NHS London.</p> <p>A sub group of the Learning Disability Partnership Board is being formed which will have a role in developing learning from the outcomes processes from complaints and incidents involving people with learning disabilities so that a consistent approach is implemented and monitored across agencies. Through this group quarterly learning disabilities thematic reports on safeguarding and complaints will be reported to the Learning Disabilities Partnership Board.</p> <p>Health Self Assessment Performance</p>	<p>The Health Action Plan has been updated in the light of the outcomes of the Health Self Assessment framework and agreed with NHS London. A report has been submitted to the NHS Brent Trust Board on the outcomes of the Health Self assessment and the actions for improvement.</p> <p>The Health Action Plan has been signed off locally at the Learning Disability Partnership Board.</p> <p>The Health Sub Group has carer and senior PCT management representation and continues to monitor, update and steer the implementation of the Health Action Plan, reporting on progress to the Learning Disability Partnership Board.</p> <p>A Sub Group of the LD Partnership Board has been established to look at outcomes of complaints and other quality/safeguarding issues.</p> <p>A progress report on the Health Action Plan</p>	

	<p>Framework - The existing Health Action Plan will be updated in the light of the outcomes of the recent self assessment and taken to the Joint Executive Team and the Sub Group of Learning Disability Partnership Board for approval in August. The targets and actions have been accepted by NHS London as a good strategy for improvement and they will monitor the delivery of the Plan.</p> <p>Ensure reasonable adjustments and access to health services - Work has already taken place linking Primary Care and the Specialist Community Team in reviewing GP reporting requirements and mechanisms to enable the Community team to play a more active role in monitoring and updating the information held on the GP Registers and provide training for GP practices. A better system for the recording and monitoring of health screening is also being developed. This has resulted in a large improvement in the number of annual health checks completed and NHS Brent is now above the national average. The Health Action Plan contains a target to improve the number of annual health checks to 100% by 2013.</p> <p>The admission and discharge arrangements for vulnerable people accessing acute hospital care and appropriately working with families and individuals to meet and understand their individual needs will be improved by the appointment of an acute liaison nurse for people with learning disabilities who has been</p>	<p>has been submitted to NHS London in January 2011.</p> <p>An audit will be undertaken of progress against identified areas for improvement in the annual Health Self Assessment Framework process which is due to begin in March 2011 to be submitted to NHS London in June 2011.</p> <p>The number of annual health checks continues to increase and GP information held on registers is improving with the training programme and links with community nurses.</p> <p>The role of the acute liaison nurse is in place and agreement has been given to publicise access to annual health checks and the role of the acute liaison and community nurses in GP surgeries on TV's through Life Channel</p>	
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<p>4. That information is gathered on residents that have a learning disability to ensure that they receive targeted appropriate services.</p>	<p>Local Population Needs Analysis - There is an need to improve the information available in Primary Care regarding people with learning disabilities and their family carers, and their particular health needs through the use of existing data collection processes.</p> <p>Work is currently underway on a specific project to produce a more comprehensive health needs assessment of the local population of people with learning disabilities. This involves working across Public Health and Primary Care using information generated from GP Registers under the Directly Enhanced Service. This will be completed by October.</p> <p>Work has also been commissioned to develop an Autism Strategy by October which will contain a local needs analysis of this specialist area across mental health and learning disabilities services, including information on people in transition from Children's to Adults Services. Both of these pieces of work will feed into a Joint Commissioning Strategy which is also being developed in tandem by November.</p>	<p>The Autism Strategy has been developed and is out for consultation. It contains local population needs analysis of people with Autism and the gaps in service provision.</p> <p>A draft Joint Health and Social Care Strategy for Adults with Learning Disabilities has just been completed and will be out for further consultation at the end of February 2011. This contains wider local population needs analysis of adults with learning disabilities in Brent.</p>	
<p>5. That the go-ahead is</p>	<p>The Council is committed to the prevention</p>	<p>Both the Autism Strategy and the draft Health</p>	

<p>given to the council project to look at transitions from children's to adult services for people with disabilities - as a matter of urgency. The appropriate Overview and Scrutiny Committee should monitor the progress of this work.</p>	<p>agenda across the whole of Adult Social Care. The current eligibility threshold for Adult Social Care is set at meeting the needs of those people with substantial and/or critical needs and this applies to all client groups. Given the current financial position that Council's are facing it will be important to ensure that there remains equity of access for all client groups across Adult Social Care.</p>	<p>and Social Care Commissioning Strategy address the projected needs of children coming through to adult's services, care pathways and improvements in transition planning.</p>	
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